



Who can apply?

You can apply for a Companion Card if you can demonstrate ALL of the following

- you live in South Australia
- you have a significant and permanent disability
- due to the impact of your disability you are unable to participate at most community venues and activities without attendant care support, and
- your need for this level of support will be life-long.

How to apply

- Complete a Companion Card application form.
- Provide two identical passport quality/sized colour photographs with your application.

Return your completed application to

Companion Card Applications
GPO Box 292
Adelaide SA 5001

More information

For an Affiliation application form or to find out more about the Companion Card in South Australia visit our website or Freecall the Information Line

1800 667 110

www.companioncard.asn.au

If you are deaf, have a hearing impairment, or have complex communication needs, telephone

Companion Card TTY **1800 898 888**

National Relay Service **13 36 77**

Speech-to-Speech Relay Service **1300 555 727**



Government of South Australia

Department for Families and Communities



The Companion Card program is an initiative of the South Australian Government, jointly managed by the Department for Families and Communities and National Disability Services.

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South Australia



Easy and Fair

Companion Card

A new approach to ticketing for people with a disability who require a companion



What is the Companion Card?

The Companion Card is a credit-card sized card issued to people with disabilities. The Companion Card has a photograph of the cardholder and identifies that person as someone who requires attendant care support from a companion.

The Companion Card is presented by the cardholder, who requires the assistance of a companion, when booking or purchasing a ticket to attend a venue or activity.



Why have a Companion Card?

The Companion Card has been developed to promote the existing right of people with a disability to fair ticketing.

It is not a discount, concession or benefit scheme, and is an easy way for organisations and businesses to comply with some of their obligations under disability anti-discrimination legislation.

Participating organisations and businesses will recognise the Companion Card and issue the cardholder with a second ticket for their companion at no extra charge.

Who is a cardholder?

A cardholder is a person with a disability whose application for a Companion Card has been successful and whose photograph and details appear on a Companion Card.

Who is a Companion?

A companion may be a paid or unpaid support worker or family carer, or friend, or even somebody's partner. The support of the companion enables the cardholder to participate in most community events.

What is Attendant Care Support?

Attendant care support includes significant assistance with tasks of mobility, communication, self care and personal care, or learning, planning and thinking where the use of aids, equipment or alternative strategies does not enable the person to carry out these tasks independently.

What is a Companion Ticket?

A Companion Ticket is the second ticket or admission issued for a companion, free of charge, for the cardholder to receive attendant care support in order to participate at an affiliated venue or activity.

What is an Affiliate?

Affiliate is the term used to describe an organisation, business or venue that charge an admission or participation fee and have officially registered with the Companion Card program.

Where can the Companion Card be used?

Cardholders can present their Companion Card at any affiliated venue or event that charges an admission fee. Organisations and businesses should admit the cardholder's companion at no charge.

Venue and event operators are encouraged to formally register their acceptance of the Companion Card with the program and become affiliates. Look for the Companion Card logo at participating/affiliated premises or on promotional materials.



Affiliates for South Australia are listed on the SA Companion Card website

www.sa.companioncard.asn.au

Contact the Companion Card program for more information on Freecall

1800 667 110